

Corporate Office 3rd Floor, West Palm 4 on Palm Boulevard, Umhlanga Rocks Private Bag X23 Umhlanga Rocks, 4320

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15/5/2020

Graduations - Cancelled FAQs Version 2

Applicable to Contact and Distance Students: Higher Education and Further Education

1. Are graduations postponed or cancelled?

The Institution's graduation which were scheduled to take place from March to June 2020 had to be cancelled in view of the Covid -19 Pandemic, lockdown, logistics, safety and regulatory requirements. It is illegal to have a gathering of people.

2. Why were graduations cancelled and not postponed?

Certificates are only issued after a graduation ceremony. Students wanted to seek employment and requested their certificates. Graduations therefore had to be cancelled and not postponed so that certificates could be issued to students.

3. How did some students get their certificates?

The certificates were being issued as per the planned graduation schedule for the year prior to the lockdown. Unfortunately, after the lockdown, the process stopped.

4. What happens now that there is a lockdown in the country?

The issuing of certificates can only be attended to after the lock down ie when the President makes an announcement that all institutions must be opened and students and staff get back to the institution.

5. Reasons why the normal graduation plan cannot be implemented at a later stage

- The graduation ceremonies normally take place all over the whole country over a period of three months
- the academic year has been affected by the **lockdown** and there will be major logistical issues as halls have to be **booked 6 months in advance**
- over 3000 students are involved



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6. I will never be able to take out a photograph with my parents?

Normal graduations on a large scale cannot take place as explained under 5. Kindly drop an email to **mkooblal@richfield.ac.za** in cases where you have any queries or suggestions when the college reopens as per announcement by the State President or Minister of Higher Education and Training.

7. Are Special Project Graduations also cancelled?

Yes. Learners to communicate with Sholina Durga on sholinad@richfield.ac.za.

8. Courier Certificate - Lockdown Stage 4

Under the current situation, we are unable to courier certificates.

9. For emailed copies of Certificates

If you have satisfied all requirements for graduation, i.e. passed all modules, WIL submitted and fees are fully paid up, then kindly liaise with Phumi Mhlongo who is the head of Certification Department on phumim@richfield.ac.za to see what assistance can be offered. A confirmation letter confirming your qualification can be emailed to you. Copy of your certificate can be emailed to you as well. This takes a minimum of 7 working days, depending on number of queries and requests.

10. Contacts for any enquires

For HET queries you may call Dr Muni Kooblal on 082 786 64 30 for any further clarification or send an email to: mkooblal@richfield.ac.za.

For FET and special project queries you may contact Sholina Durga on Sholinad@richfield.ac.za

Thanks